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## ABSTRACT OF THE DISCLOSURE

Information identifying an operator remotely controlling a camera can be obtained. By using voice as means for reporting the information, it is possible to achieve reporting that is ideal for a user interface. Specifically, a client (116) is connected to a camera server (101) via a network and is receiving a video service obtained from a camera unit (102). When an individual on the side of the camera server (101) issues a request for the purpose of identifying the client, e.g., an inquiry as to who is controlling the camera, by voice, the voice is recognized. In response, information (the user name) identifying a connected client or the client controlling the camera is obtained by voice from a speaker (112).